

Florida's Long-Term Care OMBUDSMAN PROGRAM

Our strength is in our unity of purpose

URL https://ombudsman.elderaffairs.org/

An ombudsman is a specially trained and certified volunteer who has been given authority under federal and state law to identify, investigate and resolve complaints made by, or on behalf of, long-term care facility residents.

Public Email LTCOPInformer@elderaffairs.org Address

4040 Esplanade Way Tallahassee, FL 32399 United States

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