



FTRI - Special Telephones for the Hearing/Speech Challenged

FTRI has special telephone equipment for people who are hearing or speech challenged. Clients can call other people who use a standard phone. There are also services available for those who speak Spanish.

FTRI has a variety of amplified phones, TTY, Voice Carry-Over (VCO), Hearing Carry-Over (HCO) and CapTel phones. Please see the website for all available equipment.

To qualify, client must be a permanent Florida resident, at least 3 years of age, has a certified hearing loss or speech difficulty and a working landline.

To call Florida Relay, dial 7-1-1 or use one of the phone numbers below:

Voice: 888.554.1151

TTY: 888.447.5620

ASCII: 1.800.955.1339

VCO-Direct: 1.877.955.8260

VP: 850.270.2641

STS: 1.877.955.5334

Spanish: 1.877.955.8773

Service Location

1820 East Park Avenue

Suite 101

Tallahassee, FL 32301

United States

1-800-222-3448

Provider

URL

<http://www.ftri.org>

The Florida Relay Service is the communication link for people who are Deaf, Hard of Hearing,

Deaf/Blind, or Speech Impaired. Any one who is certified as having a hearing loss or speech impairment can qualify for a special free phone. There is a toll-free Customer Care department that can assist you if you have trouble with your amplified phone. They can also be reached by email.

Please see the website for all services.

Voice: 888.554.1151

TTY: 1.888.447.5620

VP: 850.270.2641

Public Email

customercare@ftri.org

Address

1820 E Park Ave, Suite 101

Tallahassee, FL 32301

United States

Source URL: <https://rightservicefl.org/node/16879>